



PRCH: extending and supplementary recommendations to the existing sanitary restrictions in connection with the opening of shopping centres on 28 November 2020, aimed at limiting gatherings and maintaining a safe distance in shopping centres

1. The number of visitors allowed to stay in the shopping centre is subject to a limit of 1 person per 15 sqm of retail space or providing services (*tip*: at all entrances to the centre, inform about the maximum number of people allowed to stay in the shopping centre at the same time)
2. Ongoing monitoring of the number of people on the premises is required
3. In case when the number of people in the shopping centre gets close to the limit, the entrances to the centre and the car park should be temporarily blocked until the number of visitors decreases (*tip*: ask your local police station to assist in managing increased traffic in the case when access to the car park is blocked) and the centre's staff ensures a 1.5 m distance between customers waiting to enter
4. Monitoring the number of people on the escalator – a minimum distance of 1.5 m must be kept between customers (*tip*: display messages reminding that a distance of 1.5 m must be kept when using the escalator, except for families).
5. Assign dedicated persons to watch over and enforce compliance with the DDM (distance, disinfection, mask) rules
6. In the case of queuing in front of shops, the shopping centre staff should react if customers do not keep a distance of 1.5 m.
7. Increase the number of dispensers in the shopping centre. A disinfectant dispenser should be placed at each entrance
8. Customers are required to disinfect hands or to wear protective gloves all the time during shopping (*tip*: placement of relevant messages)
9. Covering the nose and mouth is obligatory
10. Provide for the possibility to buy masks on the premises or hand them out to those who have forgotten to bring one.
11. If it is possible - eliminate any barriers at the entrances to the shopping centre (touchless access to the shopping centre)
12. Extend the opening hours of the shopping centre, if needed
13. Voice messages not less frequently than every 30 minutes reminding of the DDM rules
14. Disinfection of toilets and frequently touched areas no less frequently than every hour.
15. Closed relaxation zones and playgrounds for children